

Celebrating the Pathways HUB Launch

In March 2024, the Omaha Pathways Community HUB officially launched, providing whole-person community-based care coordination. Our goal is to ensure pregnant individuals in our community have the social, medical and behavioral resources they need - and deserve - for a healthy and thriving pregnancy and postpartum period. Many partners across Omaha and the State have collaborated to help bring this work to life. I could not be more grateful for each and every person who has provided insight, feedback, time, talent, and has cheered us on, and I am thrilled to share our first official progress report! I am humbled by the work of our Care Coordination Agency partners and mostly by the Community Health Workers who have embraced this work and bring their expertise, compassion, and dedication every day. This work is hard. We are learning every day and will continue to do so to honor our promise to our participants and to the work with which we have been entrusted.

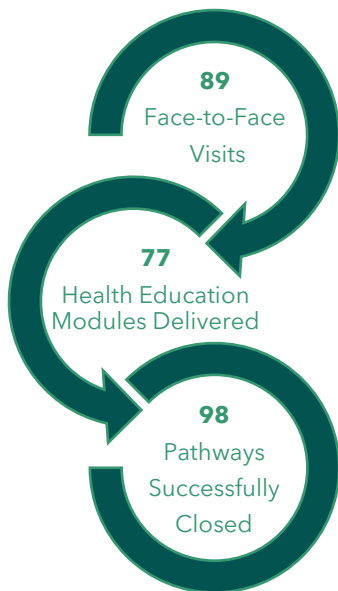
Below are highlights of the work to date and an introduction to the team. As the wise Helen Keller stated: "alone we can do so little, together we can do so much." Thank you to everyone who has touched this work and continues to help us build and grow for positive impact in our community.

– Kelly (Director, Omaha Pathways Community HUB)

Progress Metrics

Highlights:

- 38 pregnant individuals have been served to date - meaning at least one need has been successfully addressed.
- 70% of referred individuals enrolled in the program. This shows the CHWs' dedication to connect and engage with referred individuals.
- 98 Pathways have been closed and outcomes achieved across 12 need areas.



Pathways help measure progress toward addressing a social risk factor. Each Pathway has a defined outcome for success. (example - someone is safely and stably housed for 30 days)

Pathways Closed by Type			
Employment	3	Oral Health	2
Food Security	5	Transportation	1
Healthcare Coverage	3	Medical Home	1
Social Service Referral	58	Housing	1
Medical Referral	3	Pregnancy	13
Family Planning	4	Postpartum	4

Meet the Community Health Workers



TANIKA CANNON
Community Health Worker
CHI Health

Why do I want to serve the community as a CHW:

"I want to be an advocating voice for the underserved in my community, by creating a bridge to resources that may be unknown to them. I feel I can assist with mitigating healthcare disparities and helping ensure people get the care they deserve. Over the past six months, I have had the privilege of working in a clinic, addressing social determinants of health and improving patient's access to care. I believe that having the ability to visit clients in their home will provide an opportunity to connect and build a trusting relationship. I am very excited to start this new chapter, and expand my passion for helping others, into the community."



RANJITA SUBBA
Community Health Worker
Charles Drew Health Center

Why do I want to serve the community as a CHW:

"As a community health worker, I get the opportunity to help the people however, most importantly, I get to see the people that I helped getting all the resources they need which makes me feel proud. It gives me courage to work harder for the community."



JASMINE SMITH
Community Health Worker / Doula
A Mother's Love

Why do I want to serve the community as a CHW:

"I want to serve as a CHW so that I am constantly in touch with the people in my community as well as being in position to serve my community positively."



ARTNETTA STEARNS
Community Health Worker / Doula
A Mother's Love

Why do I want to serve the community as a CHW:

"I want to serve my community because we deserve to know about all resources available and be able to utilize them as needed. So many people go without because they simply don't know. I am excited to serve my community and help in any way I can."



Impact Stories

The two stories below were shared by our care coordination agency partners as examples of their daily work in partnership with our participants. These stories highlight the resilience of our participants, their commitment to working toward goals, and the great collaboration with the CHWs and other community partners.

Story 1: Collaborating for Success

When we began working with this pregnant participant her biggest concern was an overdue \$778.36 utility bill. She recently lost her loved ones and had to leave her job. She was unemployed and reported that she never felt that helpless ever before in her whole life. The utility company policy prevented her from paying a small portion of her bill, which she had tried to do, until she paid at least half of the total. But she could not pay that amount, and so her bill was increasing every month. Also, she was not approved for the low-income assistance program and some of the organizations were out of funds at the time. She was incredibly stressed about how to pay this bill and what would happen if she didn't. She was starting to consider adoption given the nature of her financial struggles. We couldn't work on other needs or provide related health education due to the ongoing stress, which was also a concern for the health of her pregnancy and baby. By collaborating with other partners, including The BRIDGE and the utility company, we were able to pay off the required amount of the bill and arrange a payment plan for the remaining amount. She now reports much less stress and thanked the Pathways program for helping her in this difficult time. Now, she looks happier and more focused on the health-related education that the program provides, and we continue to work toward a happy, stress free pregnancy and delivery!

Story 2: Creating a Support Network

Our client was struggling with inadequate housing and really needed to move somewhere new, quickly. Where she was located was affected by the storms our community experienced, and the landlord was not able to make repairs. We worked with her to find something suitable and available. Once we found an available place that fit her needs, our team went over and helped her clean and move in. Being with her during this process made her feel more comfortable in her new space. It was such a joy to be able to spend time with her and help relieve this burden as well as help her feel connected to a support network as she continues with her pregnancy journey.

In case you missed it – Check out this [incredible news story](#) about the early impact of this work!

CommonSpirit Health, Healthy Blue Nebraska, Nebraska Total Care and United Healthcare provided funds for the initial launch of the HUB as part of their missions to help improve the health of Nebraskans.